



Transport Guide

Getting to Batu Batu

Getting from Singapore to Mersing

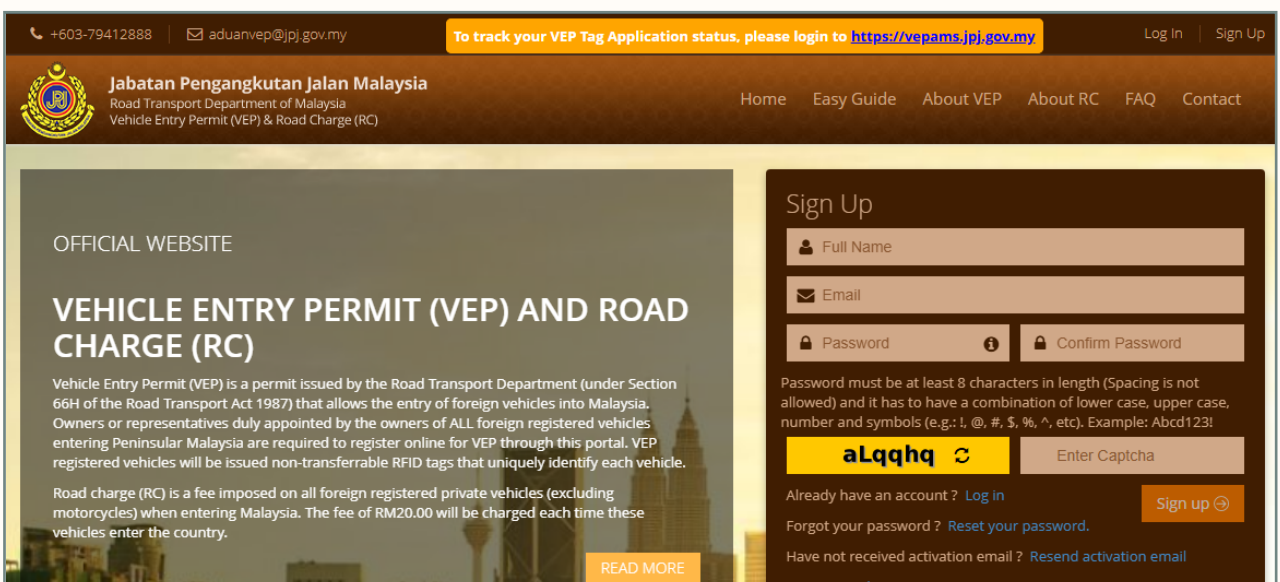
You can get to Mersing by (1) self-driving or (2) booking a door-to-door taxi. Please find information below on both to help you with your journey.

(1) Self Drive Singapore to Mersing

Since **1 July 2025**, all Singapore-registered cars must have a **Vehicle Entry Permit (VEP)** RFID tag linked to the vehicle registration to enter Malaysia. You can apply for it directly via the official JPJ portal here: vep.jpj.gov.my, or if you prefer, use a third-party service to handle the application for you. (details to follow).

This is the site where Singaporean car owners can register, upload documents, pay for, and collect their Vehicle Entry Permit (VEP).

→ <https://vep.jpj.gov.my>



The screenshot shows the official website for the Road Transport Department of Malaysia (JPJ). The header includes contact information (+603-79412888, aduanvep@jpj.gov.my) and a link to track VEP application status. The main navigation bar lists Home, Easy Guide, About VEP, About RC, FAQ, and Contact. The page title is "Jabatan Pengangkutan Jalan Malaysia - Road Transport Department of Malaysia - Vehicle Entry Permit (VEP) & Road Charge (RC)".

The main content area is divided into two sections. On the left, under "OFFICIAL WEBSITE", is the "VEHICLE ENTRY PERMIT (VEP) AND ROAD CHARGE (RC)" section. It explains that VEP is a permit issued by the Road Transport Department (under Section 66H of the Road Transport Act 1987) that allows the entry of foreign vehicles into Malaysia. Owners or representatives duly appointed by the owners of ALL foreign registered vehicles entering Peninsular Malaysia are required to register online for VEP through this portal. VEP registered vehicles will be issued non-transferrable RFID tags that uniquely identify each vehicle. It also mentions that Road charge (RC) is a fee imposed on all foreign registered private vehicles (excluding motorcycles) when entering Malaysia. The fee of RM20.00 will be charged each time these vehicles enter the country. A "READ MORE" button is present.

On the right is the "Sign Up" section. It contains input fields for Full Name, Email, Password, and Confirm Password. Below the fields, it states: "Password must be at least 8 characters in length (Spacing is not allowed) and it has to have a combination of lower case, upper case, number and symbols (e.g.: !, @, #, \$, %, ^, etc). Example: Abcd123!". There is a yellow button with the text "aLqqhq" and a circular arrow icon, and a button labeled "Enter Captcha". At the bottom of the sign-up section, there are links for "Already have an account? Log in", "Forgot your password? Reset your password.", and "Have not received activation email? Resend activation email". A "Sign up" button with a circular arrow icon is also present.

Using a Service Provider to get your VEP:

If you want an agent to apply for the VEP for you, this consultant comes well recommended on the internet and he is responsive by WhatsApp: Chris (@ Innox Group <https://innoxgroup.sg/>). He is based at Far East Shopping Centre but the application can be done via whatsapp and email.

Service Provider Role

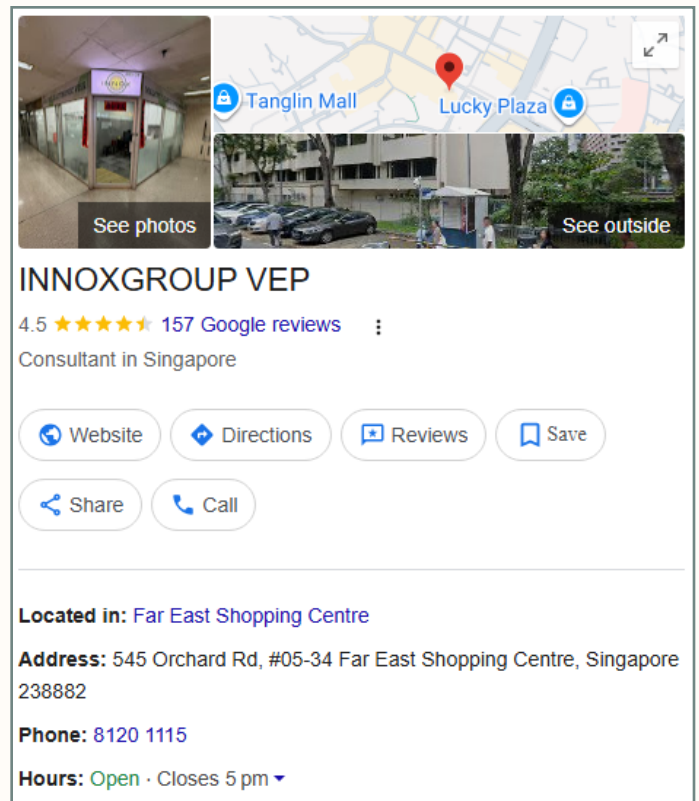
Acts as an agent to handle all types of VEP applications, simplifying the process for applicants.

Processing Time

7–10 business days
(varies case by case).

Fees

SGD 120 before GST
SGD 130.80 after GST
(flat fee, inclusive of government registration and postage).



Documents Needed:

- Singapore NRIC (front & back)
- Vehicle Certificate of Insurance (COI)
- Transfer of Ownership e-letter
- Vehicle registration details
- VEP account login (or email if no account exists)

(2) Booking a door-to-door taxi:

Singapore's LTA (Land Transport Authority) has tightened-up regulations on car transfer services which transport travellers from Singapore to Malaysia. Below we provide a list of companies that we understand are LTA approved and can transfer you from Singapore to Mersing. Please check the status with them when you book.

Company Name	LTA	Singapore - Mersing	KL - Mersing Jetty
Happy Express +6012-7232254 marketing@happytravel.com.my	Yes	RM1,000 - Starex	RM1,200 - Starex
		RM1,350 - Tour Van	RM1,200 - Velfire
			RM1,600 - Tour Van
Taxi Go Service +6010-234 8987 gotaxisgmy@gmail.com https://gotaxisgmy.com	Yes	RM656.93 - Innova	RM985.39 - Innova
		RM821.16 - Alphard	RM1,182.47 - Alphard
NB99/Malaysia Private Car +6019-734 6666 nb99transports@gmail.com	Yes	RM689.77 - Innova	RM900 - Innova
		RM854 - Alphard	RM1,000 - Alphard
		RM854 - Starex	RM1,000 - Starex
Johor Transport +6012-766 1878	For Tour Van Only	RM1,111.52 - Tour Van	RM1,118 - Tour Van
JK - Express +6010-9532330 jk.express@hotmail.com	For Tour Van Only	RM1,100 - Van Persiaran	RM1,200

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Company Name	LTA	Singapore - Mersing	KL - Mersing Jetty
K&Q +6011-6388859	For Tour Van Only	RM1,600 - Tour Van	RM1,700 - Tour Van
Snowman +6018-7702445 one_choon@yahoo.com	For Tour Van Only	RM907.50 - Starex	RM900 - Starex
		RM825 - Velfire	RM900 - Velfire
		RM650 - Vios/Honda CRV	RM750 - Vios/Honda CRV

All passport holders who are non-Singaporeans and non-Malaysians must fill in the following digital arrival card prior to entry into Malaysia.

Fill Malaysia Digital Arrival Card (MDAC):

→ [Click Here](#)

Booking A Transport To Malaysia: What's Legal, And What's Not

LEGAL	ILLEGAL
Licensed cross-border taxis: - Up to 400 licenced taxis under existing arrangement. - Taxis must meet licencing requirements in respective countries	Malaysian-Registered Private Car Pick-Ups: Singapore or Malaysia-registered private vehicles offering paid cross-border rides without approval.
Operate from official terminals: - Ban San Street Terminal (Singapore) - Larkin Sentral Terminal (Johor Bahru)	Private door-to-door cars: Direct home/hotel/airport pickups and drop-offs across the border currently operate outside the official scheme.
Rules for pickup/drop-off: SG taxi: May pick up anywhere in Singapore; must drop off at Larkin Sentral MY taxi: may pick up only at Ban San Street and can drop off anywhere in JB	Not licensed or recognised: Not licensed or recognised by LTA (in Singapore) and APAD (in Malaysia).
Car Rentals And Excursion Buses - Rent a car in Singapore to drive into JB. Legal but costly, with added logistics and parking hassle. - Licensed tour operators run buses stopping at hotels, malls, and attractions. Legal, but restrictive.	Illegal operators face penalties: - Fine up to S\$3,000 - Jail up to 6 months - Vehicle may be forfeited

The solution cannot be endless clampdowns.
But modernising the regulations to balance safety, fairness, and convenience.
Consumers may pay more, but gain safer and hassle-free cross-border rides.